



Guest Information – Beach Hotel, Downings

Adapters & Chargers

International plug adaptors and mobile phone/tablet chargers are available at reception, subject to availability.

Bar

The bar opens at **11:00am**. After **12 midnight**, beverages are available to residents at the discretion of management.

Beach Towels

Bathroom towels are for in-house use only. Beach towels are available at reception with a **refundable deposit of €50 per towel**.

Check-In / Check-Out Times

- **Check-In:** From 3:00pm (may be slightly later during busy periods)
- **Check-Out:** By 11:00am

Late Check-In: Guests arriving after 6:00pm must inform the hotel in advance to avoid cancellation

Early Check-In: Subject to availability and prior notice

Late Check-Out: Available on request, subject to availability. Additional charges may apply

Children

Children must be supervised at all times.

Parents or guardians are responsible for their child's safety and behaviour throughout their stay.

Cots are available from housekeeping at no additional cost.



Doctor & Medical Services

Carrigart Health Centre (1.5 miles away)

Tel: +353 (0)74 9155163

Opening Hours:

- Mon, Tue, Wed & Fri: 9:30am – 1:00pm & 3:30pm – 5:00pm
- Thu: 2:30pm – 6:00pm

After Hours:

Contact “Now Doc” (Letterkenny) at **0818 400 911** for urgent care.

Emergencies

Dial 0 for Reception.

In case of fire, follow the instructions on the fire notice located on the back of your bedroom door. The **assembly point is in the car park.**

Fire Safety

If the **fire alarm sounds**, evacuate the building quickly and calmly.

- **Do not use the lift**
- **Close all doors behind you**
- **Do not collect personal belongings**
- **Do not re-enter the building until authorised**

If you discover a fire, **activate a fire alarm call point** in the hallway.

Fire Drills

Regular fire drills are carried out. Guests will be informed in advance.

Environmental Policy

We encourage guests to **reuse towels** to help conserve water and energy.

- **Hand wash** is provided at the sink
- **Hair and body wash** is provided in the shower
- **Single-use toiletries are not supplied.** Additional items are available upon request from housekeeping (charges may apply).

Please remove your electric card from the power slot when leaving your room.



Flowers

Reception can order fresh flowers with a minimum **24-hour notice**. Charges apply at cost.

Heating

Radiators and towel rails are **thermostatically controlled**.
Dimplex heaters are available upon request.

Housekeeping

Available **8:00am – 4:00pm** daily. Please contact reception for assistance.

Manager / Duty Manager

A manager is **on duty 24 hours** a day.

Meal Times

- **Breakfast:** 8:00am – 10:00am (Restaurant).
- **Bar Food:** 1:00pm – 9:00pm (Lounge – Lunch & Bar Menus)
- **Restaurant:** Available for private functions
- **Light Snacks:** 11:00pm – 6:00am (Available from the night porter)

Please note: Serving times are seasonal and may change.

Takeaway food is not permitted on the premises.

Meeting Room

Available for hire with capacity for up to 20 delegates. Booking is essential.

Noise

Please be considerate of other guests and keep noise levels to a minimum.
Note: The Beach Hotel frequently hosts live entertainment and private events, especially on weekends. While we aim to minimise disturbances, some noise may occur.

Parking

Complimentary private parking is available to all guests.
24-hour CCTV is in operation. Vehicles are parked at the owner's risk.

Payments

We accept all major credit and debit cards.

Photocopying & Printing

Services are available at reception.



Pillows & Blankets

Each bed is made with one pillow per person as part of our environmental policy. Extra pillows and blankets are available at reception on request.

Reception

Reception is open daily from 8:00am – 10:00pm.
The night porter is available outside of these hours.

Refreshments

Complimentary hot drinks trays are provided in each room and replenished daily upon request.
Tap water is safe for drinking. A wide selection of drinks is also available from the bar.

Safe

A safe is available for secure storage of valuables. Please contact reception for access.

Smoking Policy

Beach Hotel, Downings is a non-smoking property.
Smoking is strictly prohibited indoors.
A fine of €150 will be charged for smoking in rooms, with additional cleaning fees if necessary.
Designated smoking areas are located on the rear patios of both the restaurant and bar.

Special Diets

We cater to individual dietary requirements. Please notify reception in advance.

Telephone Instructions

- **Outside Line:** Dial 9 and wait for dial tone
- **Reception / Night Porter:** Dial 0
- **Room-to-Room:** Dial the room number or ask reception to transfer
- **International Dialing Codes:** Available at reception

Toiletries

In support of our environmental policy, **single-use toiletries are not supplied.** Additional toiletries are available from housekeeping and may incur a charge.



Linen and Room Items

We're delighted you're enjoying the comfort and quality of our linen and room amenities. Should you wish to take any of these items home with you, they are available for purchase through reception.

To help us maintain the high standards our guests appreciate, any items removed from the room without prior arrangement will be added to your bill at the following rates:

Thank you for your understanding and cooperation.

Item	Charge (€)
Bath Towel	€7.50
Hand Towel	€5.50
Facecloth	€2.50
Pillow	€10.00
Duvet	€20.00
Blanket	€15.00
Pillowcase (each)	€5.00
Duvet Cover	€10.00
Flat Sheet	€10.00
Pillow/Blanket Bag	€10.00

We hope you enjoy your stay at the **Beach Hotel, Downings**. If there's anything we can do to make your visit more comfortable, please contact **Reception**.